

Key Stakeholders and Expectations

Stakeholders of the company and their interests		
Stakeholder	Expectations	Requirements in the Environmental Management System which become legal requirements and other requirements
Employees	* Safe working conditions * Pollution control * Waste management	Safety procedures and training * Pollution control measures * Waste management procedures
Customers	* Sustainable products * Reliable delivery * Competitive pricing	* Sustainable product supply * Efficient operations
Users	* (Same as Customers - in this context) Sustainable products * Reliable delivery * Competitive pricing	* (Same as Customers - in this context) Sustainable product supply * Efficient operations
Suppliers	* Sustainable materials * Efficient delivery	* Sustainable procurement practices * Efficient logistics
Subcontractors	* Environmental compliance * Safe practices * Waste management	* Contractual requirements for environmental compliance * Safety management procedures * Waste management procedures
Company	* Efficient operations * Regulatory compliance * Positive reputation * Long-term sustainability	* Internal environmental management procedures * Compliance monitoring * Environmental reporting
Competitors	* Fair competition * Industry standards * Sustainable practices	* Benchmarking against industry best practices * Monitoring of environmental performance
Unions	* Safe working conditions * Job security * Fair labour practices	* Safety management systems * Communication about environmental initiatives
Shareholders	* Sustainability and profitability * Environmental risk management * Transparency	* Environmental risk management * Environmental reporting and disclosure
Public Administrations	* Regulatory compliance * Cooperation * Positive local impacts	* Permitting and compliance management * Communication with authorities